

Privacy Policy and Terms of Service

Effective Date: November 15, 2025

INTRODUCTION

This Privacy Policy and Terms of Service ("Agreement") describes how AE Studio UG ("we", "us", or "our") collects, uses, and protects the information of users ("you") when using the trilbi iOS application ("App" or "Service"). By downloading, installing, and using our App, you agree to the practices outlined in this policy and the terms of service below.

PART I: PRIVACY POLICY

WHO WE ARE

AE Studio UG (haftungsbeschränkt)

Reuterwiese 5, 30966 Hemmingen, Germany

Email: contact@aestudio.solutions

EXPLICIT CONSENT

By downloading, installing, and using trilbi, you expressly consent to the collection, use, and disclosure of your information as described in this Privacy Policy. You may withdraw your consent at any time by deleting your account or contacting us directly.

INFORMATION WE COLLECT

User Context Data: Information about you and your interests that you voluntarily provide, including:

- Personal details (age, experience level, education, current status)
- Interests and job interests
- Skill assessment results
- Career preferences and goals

User Content Data:

- Chat interactions and messages
- User profile information (including age, experience level, interests, and skill assessments) that is included in chat requests to personalize AI responses

Analytics Data: Anonymized information about your usage of the App, including:

- App usage patterns
- Feature interactions
- Crash reports and performance data

Authentication Data:

- Username and email address (provided through Sign in with Apple)
- Encrypted authentication tokens
- Firebase user ID

Local Data Storage: User profile data, chat history, and preferences are stored locally on your device using iOS UserDefaults and SwiftData. This data remains on your device only and is not stored on our servers. User profile data is sent to OpenAI only when generating responses, but is not permanently stored on our servers.

HOW WE USE YOUR DATA

- Provide and personalize app services
- Improve functionality and security
- Conduct analytics and A/B testing
- Generate personalized AI responses based on your profile and chat history

Your data is used exclusively for the stated purposes. We do not engage in advertising or automated decision-making.

DATA SHARING AND THIRD PARTIES

We do not share your personal data with third parties except:

AI Service Providers:

- OpenAI: When you interact with the app, your messages and user profile context (including age, experience level, interests, and skill assessment results) are temporarily sent to OpenAI to generate personalized responses. Your user profile data is stored locally on your device only and is not stored on our servers. OpenAI processes this data according to their privacy policy and data retention practices (typically 30 days unless you opt out).

Cloud Providers:

- Google Firebase: Used for authentication (Sign in with Apple integration), analytics, crash reporting, and other app services. Firebase services are contractually bound by stringent data privacy obligations.

All providers are contractually bound by stringent data privacy obligations.

INTERNATIONAL TRANSFERS

As an international service provider, your data may be transferred and stored outside your country of residence, including to the EU or the United States, under appropriate safeguards including Standard Contractual Clauses.

DATA SECURITY AND RETENTION

Local Storage: Your user profile data and chat messages are encrypted and stored only locally on your device using iOS security features (UserDefaults and SwiftData). This data remains on your device and is not stored on our servers. Data persists until you delete the app or clear your data.

Cloud Processing: When you use the app, your chat messages and user profile context are temporarily sent to OpenAI through secure connections to generate responses. Your user profile data is not stored on our servers - it only exists locally on your device and is sent to OpenAI only when needed to generate responses. Chat interactions sent to OpenAI are subject to OpenAI's data retention policies (typically 30 days unless you opt out).

Analytics Data: Analytics data are pseudonymized and retained no longer than 90 days.

We implement industry-standard security measures including:

- AES-256 encryption for stored data
- HTTPS/TLS encryption for data in transit
- Regular security audits
- Secure authentication through Apple's Sign in with Apple service

YOUR RIGHTS

You have the right to:

- Access, rectify, or delete your data
- Restrict or object to data processing
- Withdraw consent anytime
- Receive a copy of your data
- Data portability (GDPR)
- Lodge a complaint with a supervisory authority (GDPR)

Requests can be made directly via our contact details provided above.

GDPR-SPECIFIC RIGHTS

If you are located in the European Economic Area (EEA), you have additional rights under the General Data Protection Regulation (GDPR):

- Right to Access: You can request a copy of your personal data
- Right to Rectification: You can request correction of inaccurate data
- Right to Erasure: You can request deletion of your personal data
- Right to Restrict Processing: You can request limitation of data processing
- Right to Data Portability: You can request transfer of your data to another service
- Right to Object: You can object to processing of your personal data
- Right to Lodge a Complaint: You can file a complaint with your local data protection authority

GOVERNING LAW

This Privacy Policy is governed by the laws of Germany and applicable US federal and state laws, including California privacy laws.

CHILDREN'S PRIVACY

The App is intended for adults. Users under 18 must have explicit parental consent.

COPPA COMPLIANCE

The trilbi app is not intended for children under 13 years of age, and we do not knowingly collect personal information from children under 13. If we discover we have inadvertently collected data from a child under 13, we will promptly delete it.

UPDATES

We may update this Privacy Policy periodically and will notify you of significant changes.

HOW TO CONTACT US

If you have questions about this Privacy Policy, email us at contact@aestudio.solutions.

CALIFORNIA CONSUMER PRIVACY ACT (CCPA) ADDENDUM

Categories of Personal Information Collected:

- Identifiers (name, email address, profile context data)
- Customer records (account details)
- Audio, electronic, visual, or similar information (chat content, uploaded images)

Use of Personal Information: Personal information is used for providing and enhancing app services, ensuring security, and performing internal analytics.

Sale of Personal Information: We do not sell your personal information.

Your CCPA Rights:

- Request disclosure of the categories and specific pieces of personal information we have collected
- Request deletion of your personal information
- Opt-out of any future sale of your personal information (note: we do not sell your personal information)

You may exercise these rights by contacting us at contact@aestudio.solutions. We will not discriminate against you for exercising any of your CCPA rights.

PART II: TERMS OF SERVICE

1. ACCEPTANCE OF TERMS

By accessing or using the trilbi iOS application, you agree to be bound by these Terms of Service and all applicable laws and regulations. If you do not agree with any of these terms, you are prohibited from using or accessing this app.

2. DESCRIPTION OF SERVICE

Trilbi is a career exploration application that provides:

- AI-powered career guidance and exploration
- Personalized career recommendations based on user interests and skills
- Career information and insights
- Tools for tracking career exploration progress

3. USER ACCOUNTS AND AUTHENTICATION

- You may create an account using Sign in with Apple
- You are responsible for maintaining the confidentiality of your account credentials
- You are responsible for all activities that occur under your account
- You must immediately notify us of any unauthorized use of your account

4. USER RESPONSIBILITIES

You agree to:

- Provide accurate, current, and complete information during registration and use
- Use the Service only for lawful purposes
- Not use the Service to transmit any harmful, offensive, or illegal content
- Not attempt to gain unauthorized access to the Service or its related systems
- Not interfere with or disrupt the Service or servers
- Not use automated systems (bots, scrapers) to access the Service
- Comply with all applicable laws and regulations

5. ACCEPTABLE USE

You may not:

- Use the Service for any illegal purpose

- Violate any applicable laws or regulations
- Infringe upon the rights of others
- Transmit viruses, malware, or other harmful code
- Attempt to reverse engineer or decompile the Service
- Use the Service to compete with or harm our business

6. INTELLECTUAL PROPERTY

Our Intellectual Property:

- The Service, including its original content, features, and functionality, is owned by AE Studio UG and is protected by international copyright, trademark, and other intellectual property laws.

Your Content:

- You retain ownership of any content you create or submit through the Service
- By using the Service, you grant us a license to use, store, and process your content solely for the purpose of providing the Service
- You represent that you have the right to grant such license

7. DISCLAIMERS

Informational Purpose Only:

- The career advice, information, and recommendations provided by trilbi are for informational and educational purposes only
- Trilbi is not a substitute for professional career counseling, legal advice, or financial advice
- We do not guarantee job placement, career outcomes, or specific results

AI-Generated Content:

- Responses generated by AI may contain inaccuracies, errors, or outdated information

- AI responses are based on patterns in training data and may not reflect current market conditions or opportunities
- You should verify important information independently

No Professional Relationship:

- Use of this Service does not create a professional relationship between you and AE Studio UG
- We are not your career counselor, employment agency, or professional advisor

Service Availability:

- We do not guarantee that the Service will be available at all times
- The Service may be unavailable due to maintenance, updates, or technical issues
- We reserve the right to modify or discontinue the Service at any time

8. LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY LAW:

- AE Studio UG shall not be liable for any indirect, incidental, special, consequential, or punitive damages
- Our total liability for any claims arising from your use of the Service shall not exceed the amount you paid to us in the past 12 months, or \$100, whichever is greater
- We are not liable for any decisions you make based on information provided by the Service
- We are not liable for any loss of data, profits, or business opportunities

9. INDEMNIFICATION

You agree to indemnify, defend, and hold harmless AE Studio UG, its officers, directors, employees, and agents from any claims, damages, losses, liabilities, and expenses (including legal fees) arising from:

- Your use of the Service

- Your violation of these Terms
- Your violation of any rights of another party
- Your content or conduct

10. ACCOUNT TERMINATION

By You:

- You may terminate your account at any time by deleting the app or contacting us
- Upon termination, your right to use the Service will immediately cease

By Us:

- We may suspend or terminate your account at any time, with or without notice, for any reason, including:
 - Violation of these Terms
 - Fraudulent, abusive, or illegal activity
 - Extended periods of inactivity
 - At our sole discretion

Effect of Termination:

- Upon termination, your access to the Service will be revoked
- We may delete your account and data, subject to our Privacy Policy
- Provisions that by their nature should survive termination will remain in effect

11. CHANGES TO TERMS

- We reserve the right to modify these Terms at any time
- We will notify you of material changes via email or through the App

- Your continued use of the Service after changes become effective constitutes acceptance
- If you do not agree to the changes, you must stop using the Service

12. DISPUTE RESOLUTION

Governing Law: These Terms are governed by the laws of Germany, without regard to conflict of law principles.

Jurisdiction: Any disputes arising from these Terms or your use of the Service shall be resolved in the courts of Germany.

Informal Resolution: Before filing a claim, you agree to contact us at contact@aestudio.solutions to attempt to resolve the dispute informally.

13. SEVERABILITY

If any provision of these Terms is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary, and the remaining provisions will remain in full force and effect.

14. ENTIRE AGREEMENT

These Terms, together with the Privacy Policy, constitute the entire agreement between you and AE Studio UG regarding the Service and supersede all prior agreements and understandings.

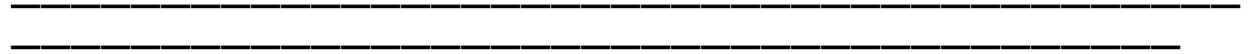
15. WAIVER

No waiver of any term of these Terms shall be deemed a further or continuing waiver of such term or any other term.

16. CONTACT INFORMATION

For questions about these Terms of Service, please contact us at:

- Email: contact@aestudio.solutions
- Address: AE Studio UG (haftungsbeschränkt), Reuterwiese 5, 30966 Hemmingen, Germany



Last Updated: November 15, 2025